

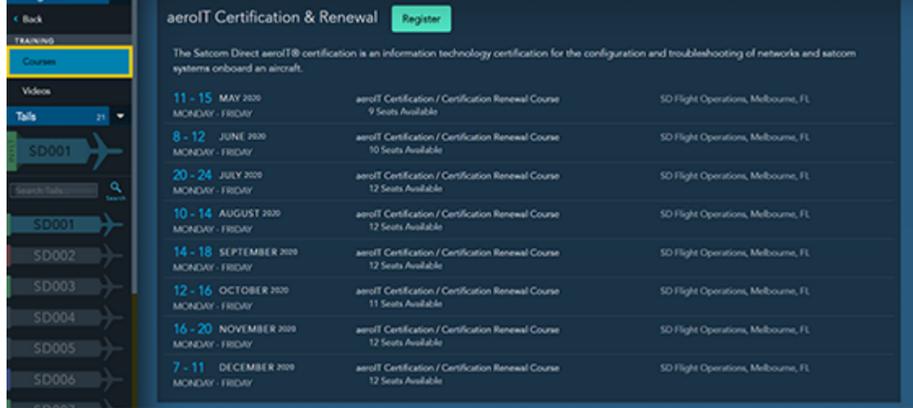


Hello SD Pro Admin,

We are excited to introduce the latest updates to SD Pro<sup>®</sup>, including the addition of the SD Training course schedule in the Training Module, How To videos per module, the ability to export usage reports in Excel format, and Advanced Connectivity user settings.

### Training Courses

Upcoming SD Training courses are now available to view in the SD Pro Training Module. This page can be viewed by all SD Pro users, regardless of role. Information included: Name of the course, description, list of event dates, location, and remaining seats available. Users can click on the Register button to be brought to the course registration page.



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### Training Videos per Module

Help Icons are present on each page or menu that have a related SD Training Video available. Upon clicking on the '?' icon, a function specific video will be launched for users to view immediately without having to leave the current page or menu.



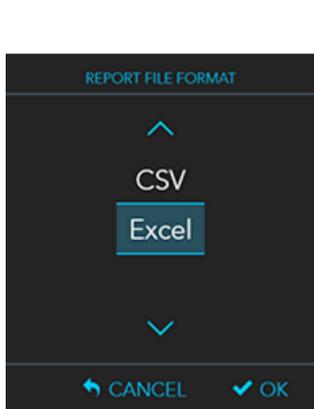
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### Additional Report Format

Users have a new format option when downloading any type of Usage Reports. Previously only available to download in CSV, an Excel format has been added to make usage reporting and calculations more convenient for customers across the globe. Once a Usage Report has been generated in SD Pro, select Download Report. Select CSV or Excel and OK to confirm. The download will immediately be initiated in the selected format.



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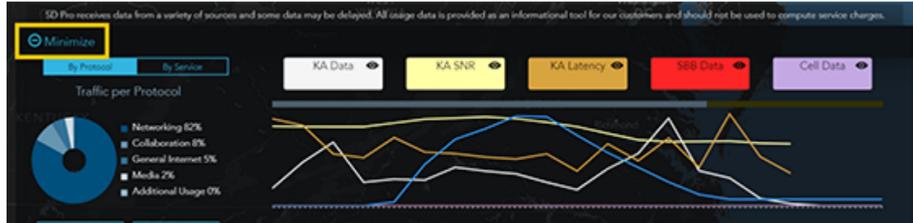


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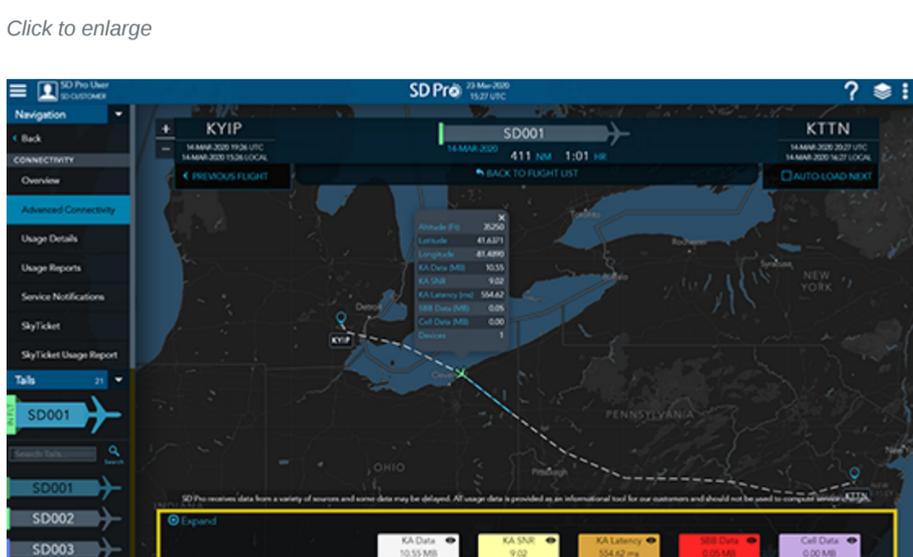
### Advanced Connectivity User Settings

#### Minimize Graph

Users now have the option to minimize the usage graph when viewing live or historical data in the Advanced Connectivity Module. This can be used when a larger view of the map is needed when troubleshooting or reviewing data. Users can select the Minimize option on the top left of the graph window. The data points and timeline remain available to view. Clicking on a point in the timeline will jump to that point in the flight and display This is especially a benefit to those utilizing Advanced Connectivity Module on mobile devices and tablets.



Click to enlarge



Click to enlarge

#### Save Selections

Toggle selections on the Advanced Connectivity usage graph are now saved for each user and specific to each tail. This is one way that users can focus in on what matters most to them. To set selections, users can view an aircraft that has Advanced Connectivity, view the graph and simply select or de-select the desired data they would like to see. Repeat for each aircraft with the module. Next time the user logs in, what was last selected for each tail will persist.



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If you have any questions or feedback regarding these updates, please contact [support@satcomdirect.com](mailto:support@satcomdirect.com). We would love to hear from you!