

Hello SD Pro Admins,

We are excited to introduce the latest updates to SD Software, including SD Pro®, PreFlight and PostFlight modules, and SD mobile apps.

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SD Pro®

IBM Weather Overlays

Release Date: September 2, 2020

The source of weather data in SD Pro Flight Tracker has been updated to IBM / The Weather Channel. These updates provide new and improved overlays that are available to all Flight Tracker users. Options now include:

- RADAR – Mosaic
- RADAR - Worldwide Mosaic & Forecast
- Satellite
- Satellite Thermal

Users will also see an update to the Map Layer menu itself, which is now more condensed and categorized to reduce scrolling and improve the customer experience.

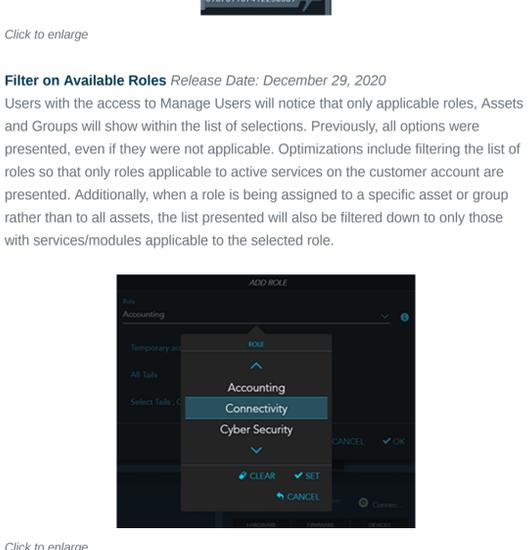


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Jet ConneX Network Status Anytime Alert *Release Date: October 28, 2020*

JX Network Alerts have been updated to allow users to specify whether these alerts are sent "in flight only" or "Any time". Prior to this update, alerts were only sent while the aircraft was in flight. Users previously set up for these alerts are defaulted to the "In flight only" alert to avoid any changes to their existing configuration.

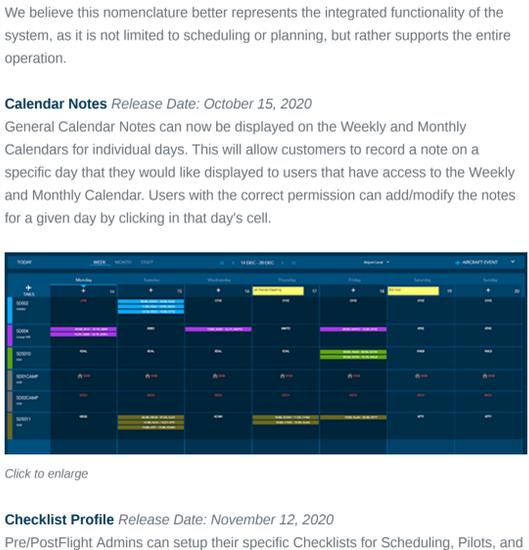
Users with Jet ConneX service will see this option under SD Pro User Settings > Email Preferences > Usage Alerts.



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Viasat Ka/Ku Dual Band Plans *Release Date: October 28, 2020*

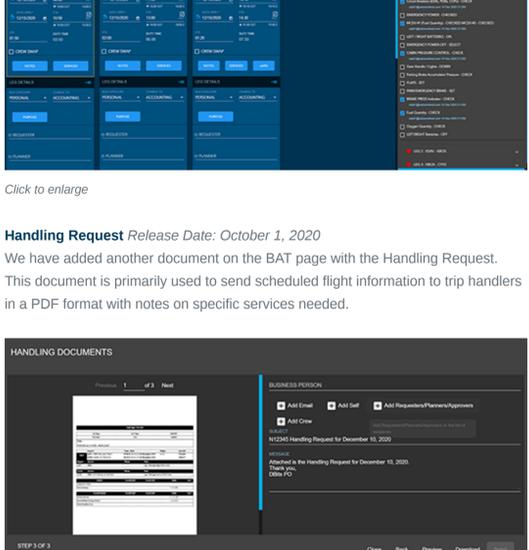
Aircraft with a Viasat Ka and Viasat Ku system installed can opt-in to a Dual Band Plan offering. Within SD Pro, those with an active dual band plan will not only see the usual breakdown of usage per Ka and Ku service, but also joint data usage towards the shared service plan allowance on the Connectivity Overview Plan Usage Tile, as well as dual plan Usage Alert options.



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FDX Flight Plans Update *Release Date: December 1, 2020*

The FlightDeck Freedom Flight Plans page has been updated to include both Originally Received (UTC) and Updated (UTC) columns. This will help users differentiate between when the flight plan was first received vs when it was most recently updated.



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Tail List Optimization *Release Date: December 29, 2020*

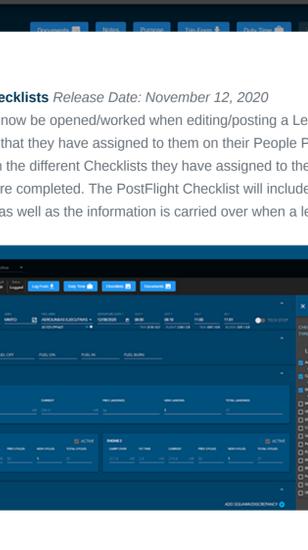
An optimization was made to the SD Pro Tail Navigation Menu for customers with extended identifiers. These longer identifiers were previously truncated. Now the menu will adjust font size to account for the entire identifier. For those that cannot fit at the minimum acceptable font size, users can hover over the ID to see the entire number. The selected asset will always show the full ID, extending to a second line if needed.



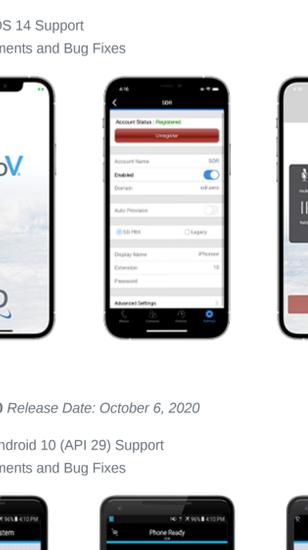
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Filter on Available Roles *Release Date: December 29, 2020*

Users with the access to Manage Users will notice that only applicable roles, Assets and Groups will show within the list of selections. Previously, all options were presented, even if they were not applicable. Optimizations include filtering the list of roles so that only roles applicable to active services on the customer account are presented. Additionally, when a role is being assigned to a specific asset or group rather than to all assets, the list presented will also be filtered down to only those with services/modules applicable to the selected role.



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Mil/Gov Customer Migration Ongoing

SD has been working diligently to migrate customers from the legacy Plane Simple portal to SD Pro to enhance user experience and feature availability for our Mil/Gov sector. This should be complete in early Q1, with bonus features to the platform that all SD and SDC customers will benefit from. We will provide future communication on these additions in early Q1 2021.

PreFlight

As we continue to develop our Software as a Service (SaaS) platform, we have made the decision to rebrand "SD Scheduler" to better represent its value as part of the wider ecosystem of SD Pro®. We will now be referring to the respective functionalities in SD Pro as "PreFlight" and "PostFlight" modules within the platform. We believe this nomenclature better represents the integrated functionality of the system, as it is not limited to scheduling or planning, but rather supports the entire operation.

Calendar Notes *Release Date: October 15, 2020*

General Calendar Notes can now be displayed on the Weekly and Monthly Calendars for individual days. This will allow customers to record a note on a specific day that they would like displayed to users that have access to the Weekly and Monthly Calendar. Users with the correct permission can add/modify the notes for a given day by clicking in that day's cell.

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Checklist Profile *Release Date: November 12, 2020*

Pre/PostFlight Admins can setup their specific Checklists for Scheduling, Pilots, and Maintenance on the Checklist Profile. Our Pilot and Maintenance Checklists are split out into PreFlight and PostFlight Checklists so users can capture what they require for the Pilots/Maintenance to complete before and after a flight. Each task within a Checklist has data points that will determine if that Task is set on a flight/leg.

Click to enlarge

PreFlight Checklists *Release Date: November 12, 2020*

Checklists can now be opened/worked on the Build A Trip (BAT) screen. Users will only see Checklists that they have assigned to them on their People Profile. Users can switch between the different Checklists they have assigned to them and check off tasks as they are completed.

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Handling Request *Release Date: October 1, 2020*

We have added another document on the BAT page with the Handling Request. This document is primarily used to send scheduled flight information to trip handlers in a PDF format with notes on specific services needed.

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Tentative Flight Times *Release Date: October 1, 2020*

Arrival and Departure times on scheduled legs can now be flagged as Tentative. This will give the User a visual to display that a specific time is not firm and may change.

Click to enlarge

PostFlight

Squawks/Discrepancies *Release Date: October 1, 2020*

We have added a page that will serve as the log for all Discrepancies recorded on flights as well as those not associated with a flight. Discrepancies, that are not tied to a flight, can be created on this page to allow for a complete log of discrepancies on an Aircraft. Discrepancies can be edited to include updates as they are being worked or to fill in missing information that a Pilot may have not filled out. This page also includes an Email Distro button that will allow Admins to determine who gets email updates as Discrepancies are being updated or created.

Click to enlarge

Edit Leg UI Squawks/Discrepancies *Release Date: October 1, 2020*

There is now a Squawk/Discrepancy section on the Edit Leg page. This section will allow users to record any discrepancies that happened on a given leg. Once saved that discrepancy will be a permanent part of the record and appear on the Log Form.

Click to enlarge

CAMP Squawk/Discrepancy Integration *Release Date: December 10, 2020*

With the addition of Squawks/Discrepancies in Pre/PostFlight we have added additional new API calls to CAMP to send Discrepancies created in PostFlight as well as pull back updates made within the CAMP program. Customers that have the CAMP integration active will have their Discrepancies automatically sent over to CAMP when they are reported in the system.

Flightdocs Squawk/Discrepancy Integration *Release Date: October 15, 2020*

With the addition of Squawks/Discrepancies in Pre/PostFlight we have added additional API calls to "Send Discrepancies" to Flightdocs and a "Retrieve Discrepancies" which will pull back updates on Discrepancies from Flightdocs. Due to the authentication method of this integration users will have to manually send these to Flightdocs by pressing their associated buttons on the Squawk/Discrepancy page.

PostFlight Document Upload *Release Date: October 1, 2020*

Documents can now be uploaded and stored on the PostFlight side of the application. Found on the Trip Manager page or when editing legs, users can click our Documents button to upload documents to either the Leg or Trip level. Once uploaded the document will be stored as part of the record unless removed.

Click to enlarge

PostFlight Checklists *Release Date: November 12, 2020*

Checklists can now be opened/worked when editing/posting a Leg. Users will only see Checklists that they have assigned to them on their People Profile. Users can switch between the different Checklists they have assigned to them and check off tasks as they are completed. The PostFlight Checklist will include the Checklists from PreFlight as well as the information is carried over when a leg is posted.

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SD Mobile Apps

AeroV

iOS v10.2.0 *Release Date: October 6, 2020*

- Added iOS 14 Support
- Improvements and Bug Fixes

Click to enlarge

Android v9.0.0 *Release Date: October 6, 2020*

- Added Android 10 (API 29) Support
- Improvements and Bug Fixes

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SD Crew App (v2.5.9)

Release Date: November 11, 2020

Updated Theme

Updated to a new SD Theme to give the User an improved visual experience.

Updated Expense Details

All PostFlight Expense details are now made available to be captured and updated via the Crew App. Added business logic to hide unused fields when the User is capturing Fuel expenses. The Crew app now saves Taken Photos to the User's native photo library if the User grants the app Permissions.

Crew Initials and Passenger Count

Crew Initials and Passenger Count can now be visually viewed on the PreFlight Flight Cards. This will give the User a quick visual summary of which Crew members are piloting the flight and a count how many Passengers are on the itinerary.

ETE and Tentative Flight

Arrival and Departure times on scheduled legs can now be flagged as Tentative. This will give the User a visual to display that a specific time is not firm and may change. ETE labels can now be located on Flight Cards. This will give the User a visual to display of the Estimated Time of Entry.

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If you have any questions or feedback regarding these updates, please contact support@satacomdirect.com. We would love to hear from you!