



Hello SD Pro Admin,

We are excited to introduce the latest updates to SD Software, including SD Pro®, PreFlight and PostFlight modules, and SD mobile apps.

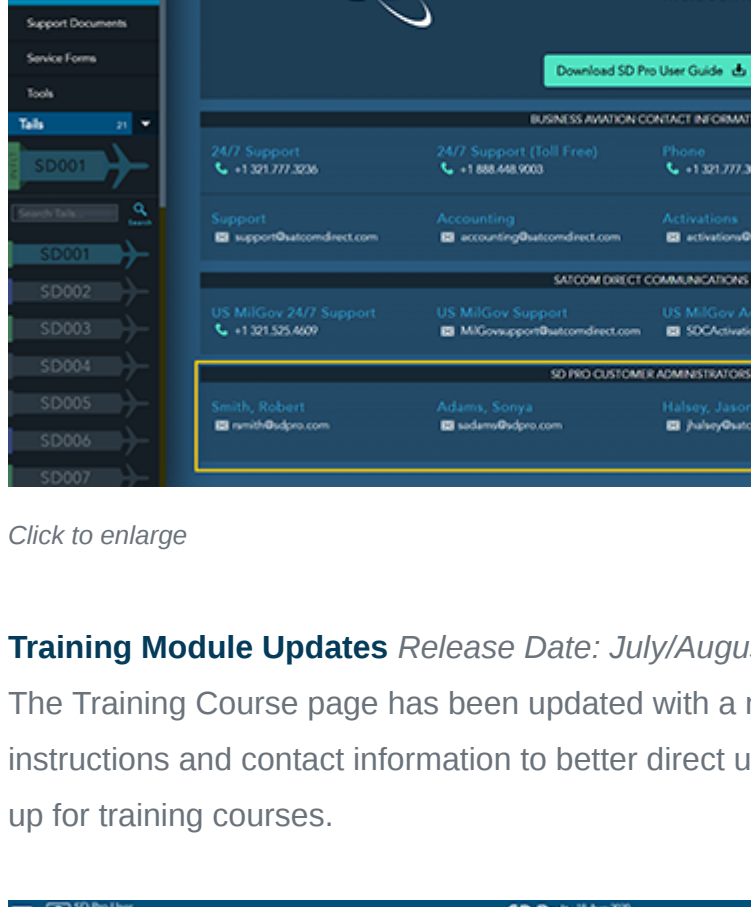
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SD Pro®

SkyTicket Limit Increases *Release Date: July 22, 2020*

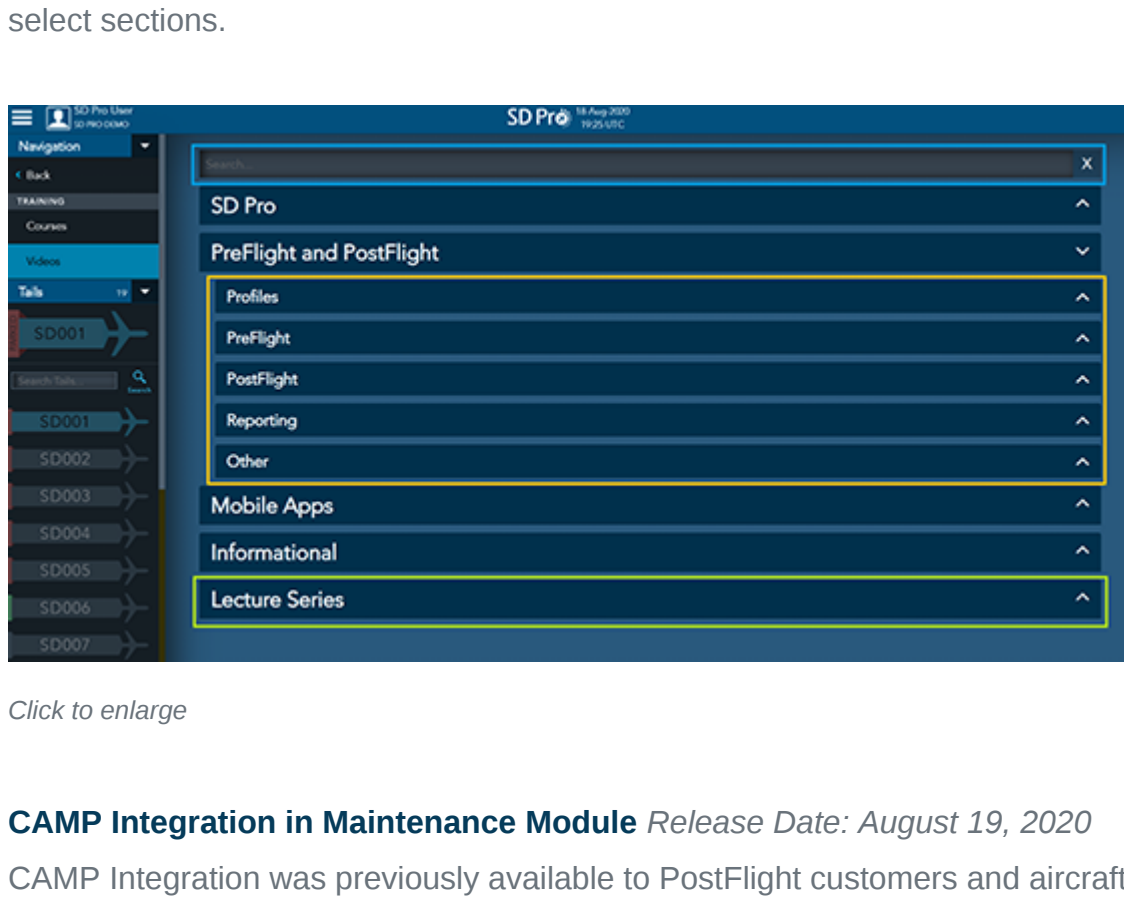
For SkyTicket customers, data and time limit assignments for users have been increased to account for longer flights. The data limit has been increased from 1000 MB to a maximum of 10 GB, providing options between 10 MB-10 GB or Unlimited. The time limit has been increased from 4 hours to a maximum of 12 hours, providing options between 5 Minutes-12 Hours or Unlimited.



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Customer Admins Displayed *Release Date: August 5, 2020*

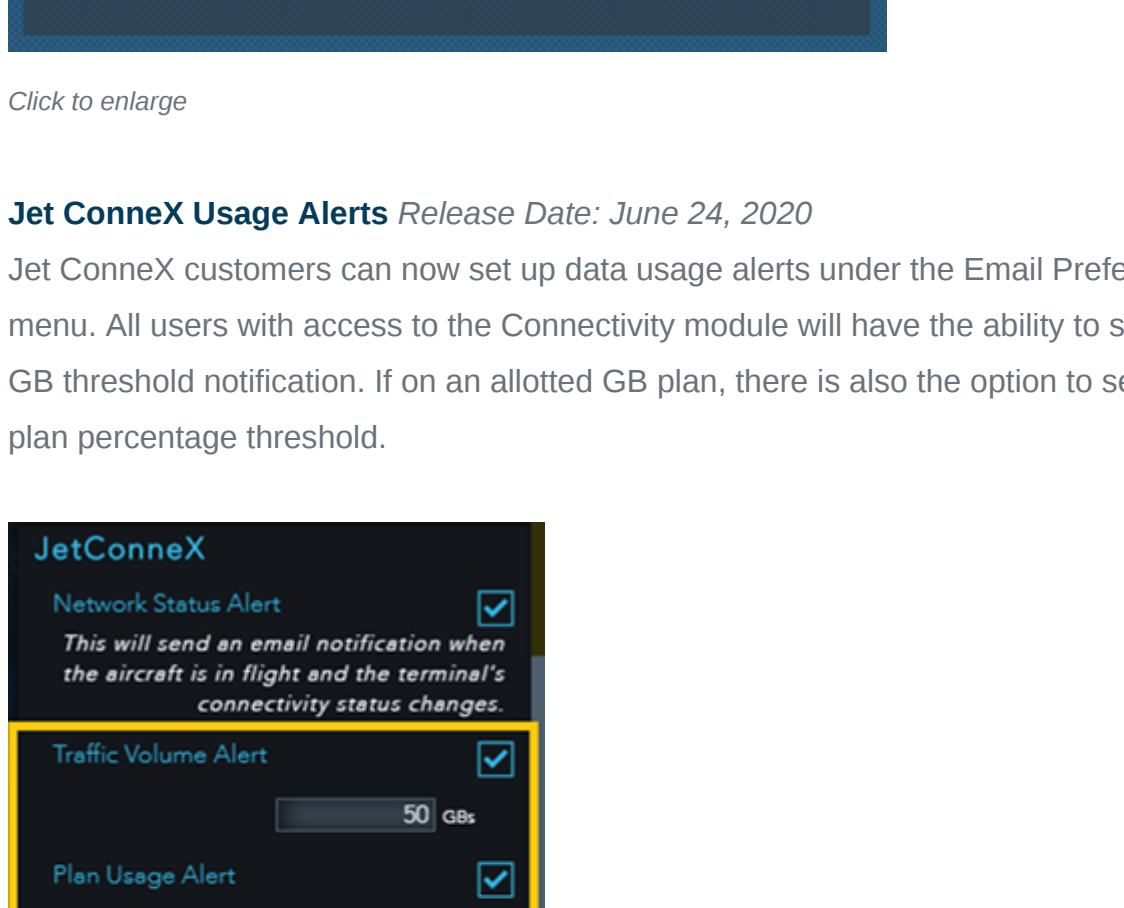
SD Pro Customer Admins have been added to the Support Module on the Contact page. These admins are specific to each company. Clicking the name/email address will prompt an email to that admin for any questions or requests regarding the account.



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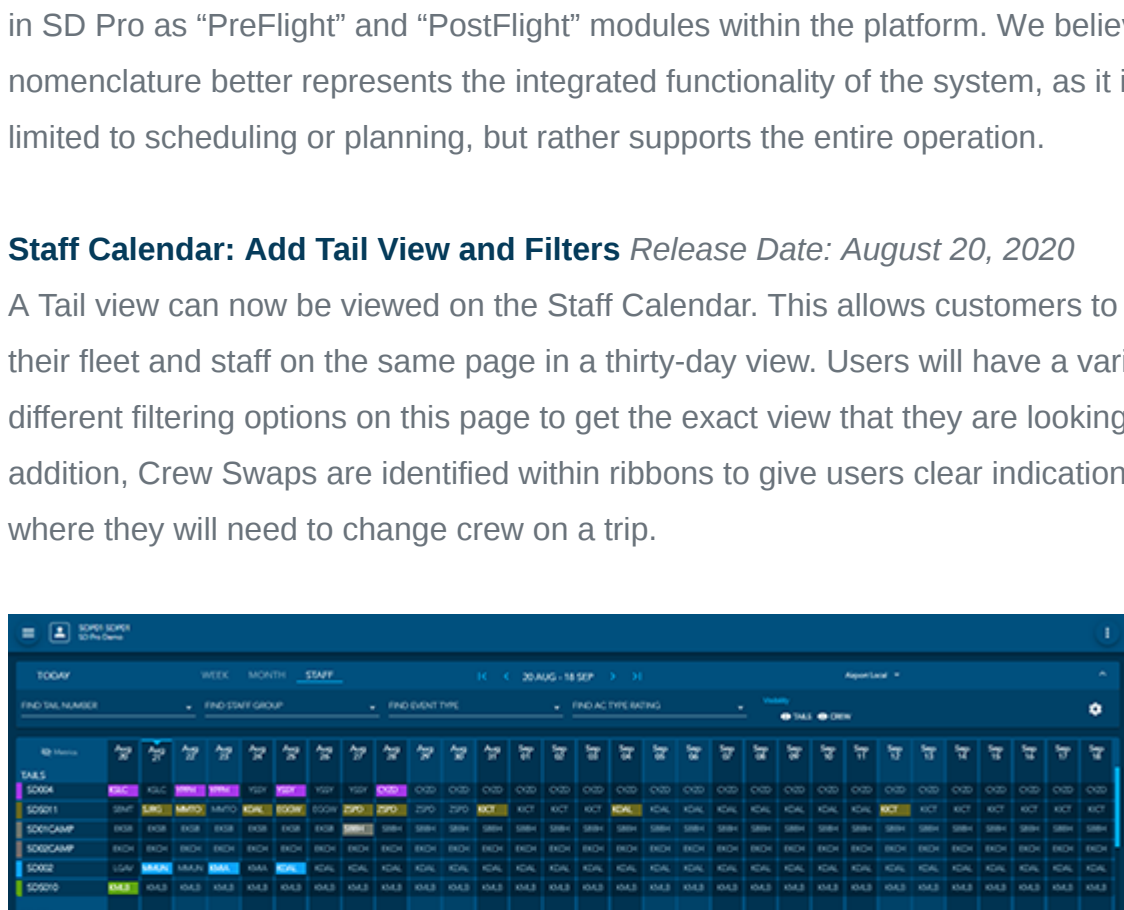
Training Module Updates *Release Date: July/August 2020*

The Training Course page has been updated with a new header, registration instructions and contact information to better direct users that are viewing or signing up for training courses.



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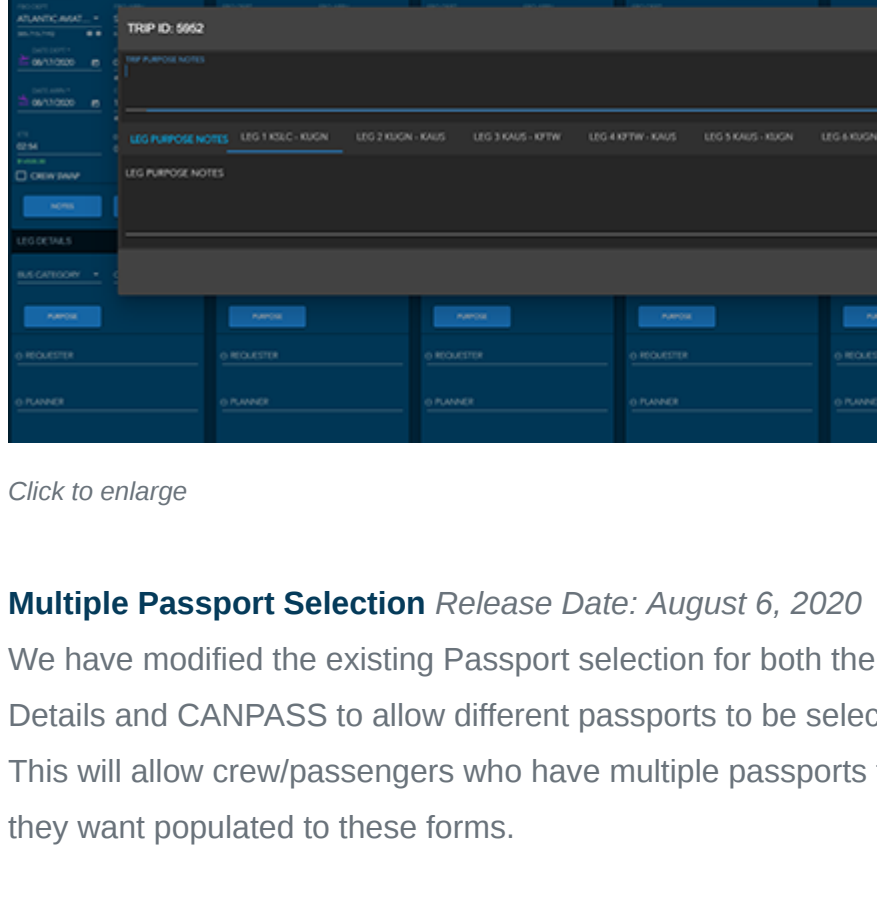
The Training Videos page has been updated with a new Lecture Series section which includes content from our Connecting with Customers events. Navigation has also been simplified with the addition of a keyword search function and subcategories to select sections.



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CAMP Integration in Maintenance Module *Release Date: August 19, 2020*

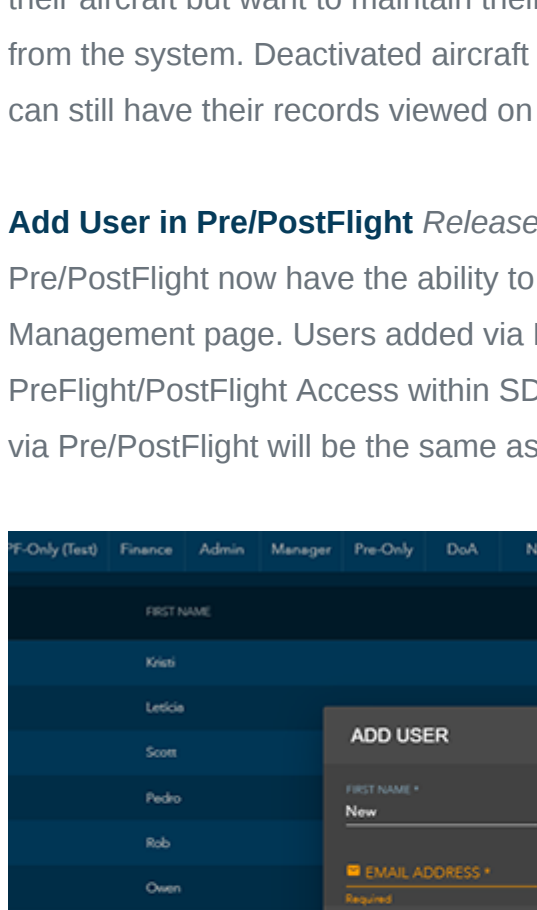
CAMP Integration was previously available to PostFlight customers and aircraft migrating from Gulfstream MyCMP to CAMP. It is now included as an option for all aircraft utilizing CAMP as a maintenance provider. Please contact activations@satcomdirect.com to request integration.



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Jet ConneX Usage Alerts *Release Date: June 24, 2020*

Jet ConneX customers can now set up data usage alerts under the Email Preferences menu. All users with access to the Connectivity module will have the ability to set up a GB threshold notification. If on an allotted GB plan, there is also the option to set up a plan percentage threshold.



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PreFlight

As we continue to develop our Software as a Service (SaaS) platform, we have made the decision to rebrand "SD Scheduler" to better represent its value as part of the wider ecosystem of SD Pro®. We will now be referring to the respective functionalities in SD Pro as "PreFlight" and "PostFlight" modules within the platform. We believe this nomenclature better represents the integrated functionality of the system, as it is not limited to scheduling or planning, but rather supports the entire operation.

Staff Calendar: Add Tail View and Filters *Release Date: August 20, 2020*

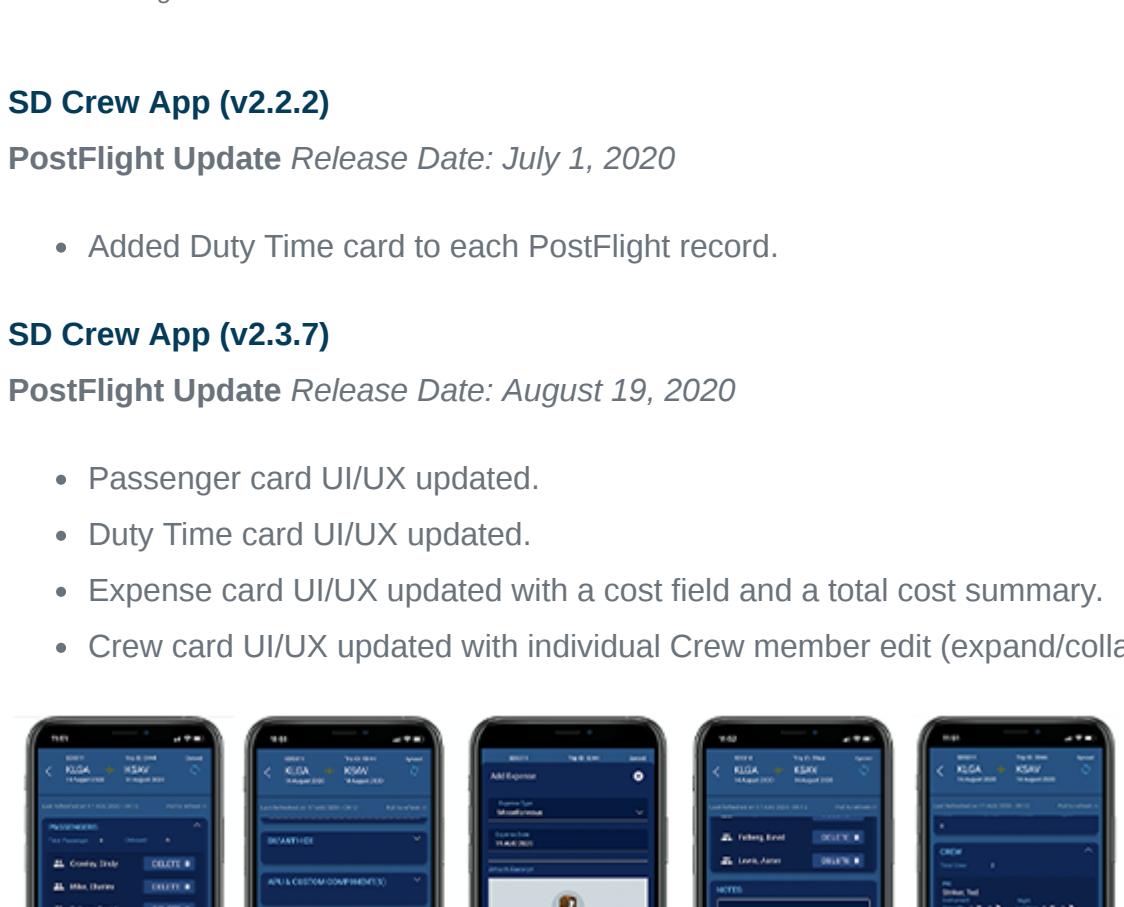
A Tail view can now be viewed on the Staff Calendar. This allows customers to view their fleet and staff on the same page in a thirty-day view. Users will have a variety of different filtering options on this page to get the exact view that they are looking at. In addition, Crew Swaps are identified within ribbons to give users clear indications as to where they will need to change crew on a trip.



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Purpose Notes *Release Date: August 20, 2020*

The Purpose Notes modal allows users to input free form text supporting the business classification of a given trip or leg. This modal appears on both the BAT screen as well as the Trip Manager page when you open a specific trip.



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Multiple Passport Selection *Release Date: August 6, 2020*

We have modified the existing Passport selection for both the International Trip Details and CANPASS to allow different passports to be selected on a per leg basis. This will allow crew/passengers who have multiple passports to select which ones they want populated to these forms.

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Deactivated Aircraft *Release Date: July 9, 2020*

Aircraft can now be deactivated within Pre/PostFlight. This allows customers who sell their aircraft but want to maintain their records to do so without removing the aircraft from the system. Deactivated aircraft will be removed from the scheduling screens but can still have their records viewed on the Trip Manager page through filters.

Add User in Pre/PostFlight *Release Date: July 9, 2020*

Admins within SD Pre/PostFlight now have the ability to add users to their account via the User Management page. Users added via Pre/PostFlight will be given the role of PreFlight/PostFlight Access within SD Pro. The registration process for adding users via Pre/PostFlight will be the same as SD Pro.

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PostFlight

Edit Leg UI Update *Release Date: July 9, 2020*

In an effort to keep up with the growing demand for SD PostFlight, we have revamped some of the logic and UI when editing a leg. We have added the ability to track your arrival and departure FBO, rearranged the crew section to maximize real estate, and added an Airframe/Engines section so your landings and cycles can be tracked separate from the crew section.

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Edit Leg – VOR Check *Release Date: July 9, 2020*

We have added another way to add VOR Checks within PostFlight. Along with entering VOR Checks on the Fleet Overview page, users now can enter them on individual flight legs. When editing legs users can find the VOR Check fields under the Additional Details section of the log form.

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SD Mobile Apps

SD Cabin App (v1.0.16)

Initial Android Release *Release Date: July 5, 2020*

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- 'Easy Scan' performs a multiple network test with a single click
- Displays multiple connectivity coverage maps (including FlexExec and the Inmarsat JX spotbeam map) and shows speed, altitude, as well as devices connected to your network
- Displays contact information for the closest Field Service Engineer
- Updated Module Settings:
 - General Settings
 - Diagnostics Settings
 - SD Hardware Settings
 - Flight Tracker Settings
 - Expand/Collapse feature on Main Menu
- **SD Hardware:** Connections – Ability to display the user defined connection names
- **Flight Tracker:** Pins displayed for Departure and Destination
- **Diagnostics:** Easy Scan – WAN Source icons updated

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SD Crew App (v2.2.2)

PostFlight Update *Release Date: July 1, 2020*

- Added Duty Time card to each PostFlight record.

SD Crew App (v2.3.7)

PostFlight Update *Release Date: August 19, 2020*

- Passenger card UI/UX updated.
- Duty Time card UI/UX updated.
- Expense card UI/UX updated with a cost field and a total cost summary.
- Crew card UI/UX updated with individual Crew member edit (expand/collapse).

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If you have any questions or feedback regarding these updates, please contact support@satcomdirect.com. We would love to hear from you!