

Special Provisions for Use of SkyTicket® Inflight Internet

These Special Provisions for Use of SkyTicket Inflight Internet (the “Special Provisions”) apply to end- users using the SkyTicket inflight internet service provided by Satcom Direct, Inc. or its affiliates or subsidiaries (collectively, “Satcom Direct”) and supplement Satcom Direct’s Terms and Conditions for Use and Sale of Services & Equipment, available at <https://www.satcomdirect.com/main/legal- notices/Terms-and-Conditions-for-Use-And-Sale-Of-Services-And-Equipment> (the “Standard Terms”).

Availability

SkyTicket inflight internet is only available on aircraft with specific aircraft avionics configurations. Even if available, some aircraft avionics do not allow for SkyTicket’s per-device billing feature. **IF YOU ARE ON AN AIRCRAFT THAT DOES NOT ALLOW FOR PER-DEVICE BILLING, ONCE YOU ENTER YOUR ACCOUNT INFORMATION, YOU WILL OPEN UP ACCESS FOR ALL DEVICES ON THE AIRCRAFT AND AGREE TO BE RESPONSIBLE FOR THE DATA USAGE INCURRED BY SUCH DEVICES.** You will be notified at login whether the aircraft allows for per-device billing.

Term of Service Options

The megabytes included in any SkyTicket service option you select will expire one year from the date of the purchase (the “Term”). If you purchase additional megabytes before the end of the Term, the Term will be extended for one year from the date of the additional purchase.

Billing and Payment of Charges

You hereby authorize Satcom Direct (through its payment card processing service provider) to charge the payment card you provide in your account. Satcom Direct will send a receipt to the email address listed in your account.

Data Filtering

SkyTicket inflight internet utilizes Satcom Direct’s SkyShield® data filtering service to block unneeded processes and content that slows down your connection and increases data usage. Some websites, content, and processes may be blocked, limited, or restricted. SkyShield will generally always block the following: mainstream software application updates, operating system updates, mainstream audio and video, mainstream social media, cloud applications, VPN, VoIP, and online gaming.

Your Information

Use of information Satcom Direct collects from you will be in accordance with the privacy and data protection provisions contained within the Standard Terms. For avoidance of doubt, your SkyTicket account information will be released to the aircraft owner.