Satcom Direct®
Training

Training developed by experts–
delivered directly to you

SD Training

SD Training

SD Training was created to help you develop the advanced skills and knowledge needed to get the most out of connectivity technology and provide the best possible experience for your passengers. Training is a core value at Satcom Direct, and is driven by the company's unwavering focus on innovation and commitment to providing world class support.

For more information or to request training at your location, please contact training@satcomdirect.com.

SATCOM Fundamentals Training

Created for sales, maintenance, and operational personnel, SD SATCOM Fundamentals Training provides an overview of the basic fundamentals of communications networks. Courses provide detailed instruction on the various networks, services, and troubleshooting techniques. These courses are each approved for four credit hours towards FAA Inspection Authorization (IA) renewal.

Level I: SATCOM Foundation

This course provides an overview of onboard communications networks with a detailed introduction on the satellite constellations from Inmarsat, Iridium, ViaSat, and others. The course details the various capabilities, features, and services associated with each network, including hardware and service activation processes.

Level II: SATCOM Troubleshooting

In this course, participants will learn the essential checks for troubleshooting SATCOM and cabin networks. Course objectives include understanding hardware diagnostics, troubleshooting processes, and configurations for each network, as well as understanding dataflow from the cabin to the ground.
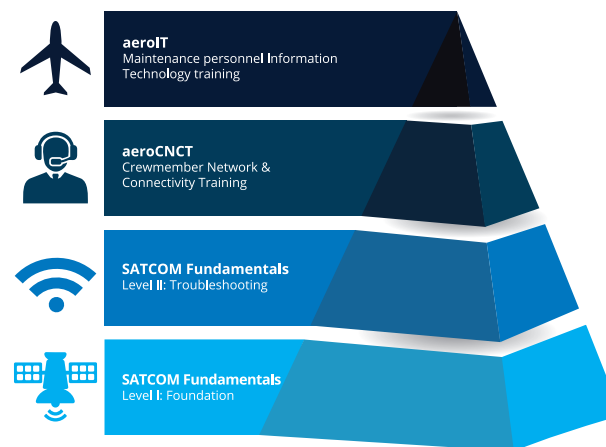
View the schedule, obtain more information and register: satcomdirect.com/training/fundamentals

aeroCNCT Certification

aeroCNCT is designed to provide crewmembers in-flight connectivity troubleshooting knowledge creating a better passenger experience by supporting passenger device and connectivity needs. The three year certification is the standard in cabin connectivity education. The aeroCNCT exam focuses on five areas:

• Network basics
• Internet and connectivity familiarization
• Cabin network management
• Network application and tools
• Flight operation preparation

View the schedule, obtain more information and register: satcomdirect.com/aeroCNCT

aeroIT
Maintenance personnel Information Technology training

aeroCNCT
Crewmember Network & Connectivity Training

SATCOM Fundamentals
Level II: Troubleshooting

SATCOM Fundamentals
Level I: Foundation

A training platform to build your knowledge, expertise, and professional development

aeroIT Certification

aeroIT is an advanced Information Technology (IT) certification for aviation, designed to give aviation and IT professionals critical understanding of theory and expertise in configuration and troubleshooting of Internet Protocol (IP) network systems onboard an aircraft.

aeroIT is on-par with and complementary to other IT industry certifications such as CompTIA Network+ and Cisco CCENT, but with an aviation focus. Aviation and IT professionals alike benefit from advanced training in:

• Ground and satellite network theory
• Data management and best practices
• Configuration data and network administration
• IP network theory
• IP network management and security
• IP network troubleshooting

View the schedule, obtain more information and register: satcomdirect.com/aeroIT

FlightSafety International Training Center

FlightSafety International (FSI) is Satcom Direct's training partner and authorized aeroIT, aeroCNCT and cabin communications training center. FSI offers comprehensive training programs not only for pilots and technicians, but for all areas of a flight department.

FlightSafety international | **SD** satcom direct.

HANDS-ON PRACTICAL TRAINING FOR PILOTS, FLIGHT CREW & TECHNICIANS UTILIZING THE SATCOM LAB

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