



A Letter from Jim Jensen

CEO and Founder, SD



September 19, 2016

Dear Friends,

In 1997, Satcom Direct was founded on a single idea: make calling an aircraft in-flight simple and intuitive. I developed the Global One Number®, an industry first. That simple solution, created almost 20 years ago, set the standard for superior service and innovative solutions for our customers and the aviation industry. As a testament to our commitment to excellence, we recently announced the launch of our latest innovation, SD Pro, which simplifies how a flight department stays in sync with the aircraft. And today, I am excited to announce the addition of AircraftLogs to the SD family.

AircraftLogs offers the latest technology in web-based aircraft flight scheduling software and industry-leading tax reporting tools for corporate flight departments. With the acquisition of AircraftLogs, SD will have the ability to further expand our integrated flight operations management platform, SD Pro. From aircraft scheduling to post flight record keeping and tax reporting, AircraftLogs and SD Pro will provide a total solution that corporate and private flight departments have been asking for: to be connected and synced during flight and on the ground.

As always, we welcome your thoughts and recommendations as we continue to innovate the best solutions and set new standards for the business aviation industry. I look forward to seeing many of you at NBAA in Orlando.

Regards,

A handwritten signature in black ink, appearing to read 'Jim'.

Jim Jensen
Founder, CEO

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