Press release

SD launches certified cyber security course, CyberSAFE.

Melbourne, Florida/4 December, 2017 – Business aviation connectivity expert Satcom Direct today launched CyberSAFE (Securing Assets For End-users), the latest offering in its suite of cyber security services. The new course, developed by Logical Operations which certified SD to deliver the materials, will educate users about technology-related risks and provide practical solutions to this continuously emerging threat to business and industry. It is the latest addition to SD's growing portfolio of certified aviation courses.

SD's new CyberSAFE course is designed for anyone interfacing, supporting or interacting with the aircraft communications including crew, flight department members and passengers. The course is designed to educate end users about what to do, and what not to do, since educated users keep networks safer. CyberSAFE will help users understand security compliance considerations, social engineering, malware, and various other data-security-related concepts.

"Something as innocent as opening an email or clicking on links, or even using an infected USB drive in a network computer, can result in a serious breach. The CyberSAFE course educates users about technology-related risks and their responsibilities as an end-user in protecting organizations from them," said Mark Mata, director of training at SD.

The course is designed for self-paced learning, but it also can be delivered in person and via online, live instructor-led sessions through SD's Learning Management System (LMS) at satcomdirect.motivelearning.com. Taking approximately three hours it is followed by an online assessment, which upon successful completion delivers students the Certified CyberSAFE credential.

"It's surprising how little thought many of us give to cyber security in our day-to-day actions but cyber attacks are on the increase. Human error has been identified as the leading cause of cyber security incidents and end-user education is one of the top ways to prevent network infection," said Mata.

SD also launched its free international Cyber Seminar Series at AfBAC EXPO 2017, in Johannesburg last week. The short workshops, outline the process of understanding cyber security and provide an overview of SD's cyber security solutions. In addition, the free seminars provide an excellent introduction to the new SD CyberSAFE course which is one component of the wider SD Cyber Security Solutions Risk Assessment process. The suite of services, launched at NBAA, also includes SD's free Cyber Smart Kit and the SD Cyber Security Solutions product.

New in 2018, SD will also offer a Cyber Security Risk Management course to flight departments to support their understanding of the implications of, and resolutions to, cyber attacks. Approved by the NBAA as part of its Professional Development Program, the course will make its debut in June during NBAA's annual training day. The course is part of NBAA's Certified Aviation Manager (CAM) credential.

Interested parties can obtain more information by contacting training@satcomdirect.com or at +1 321 777 3000.

About Satcom Direct: Satcom Direct (SD) provides global connectivity solutions for business and general aviation, military, government, and heads of state aircraft, as well as operations in areas with connectivity limitations such as remote locations, large scale events, and disaster recovery. SD

is a technology innovator. Since 1997, its teams have worked to advance the technology of connectivity, making SD the first in the marketplace to deliver numerous advancements and capabilities. The company is a premier Inmarsat Distribution Partner (including Jet ConneX), Iridium Service Partner, ViaSat Yonder's preferred reseller, and the Exclusive Service Provider for SmartSky Networks.

The SD world headquarters and primary operations center is located in Melbourne, Florida, with additional office locations in the United States, Canada, UK, UAE, Switzerland, Hong Kong, Australia, Russia, Brazil, and South Africa. For more information regarding SD, visit www.satcomdirect.com, e-mail sales@satcomdirect.com, or call U.S. +1.321.777.3000 or UK +44.1252.554.460.

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