



Satcom Direct Launches Web Portal for FlightDeck Freedom® and Adds New SD Flight Tracker Features

Satcom Direct has created web portal for online access and management of FlightDeck Freedom services, plus direct access to SD Flight Tracker and new features such as additional overlays and data integration

Satellite Beach, Fla. (Oct. 18, 2010) – Satcom Direct, the leading innovator of satellite voice, fax, datalink, and Internet communications solutions, has developed a new web portal for its exclusive FlightDeck Freedom® (FDF) service, giving customers dedicated website access to manage and personalize the service and directly access SD Flight Tracker and its expanded features.

The new FlightDeck Freedom web portal links directly to existing service management features plus new FDF features, including in-flight service notification messages. FlightDeck Freedom now sends automatic service notification messages to provide flight crews with immediate in-flight notice of any communications outage that might impact passengers or flight crew. FDF also interfaces with five additional trip planners – Air Support A/S, Baseops International, Colt International, Honeywell GDC, and International Trip Planning Services – bringing the total number of trip planners that integrate with FDF to ten.

“With our new web portal for FlightDeck Freedom, customers can easily use the web to manage their FDF service for their aircraft, setup message distribution lists, get FDF technical information, see FDF message logs, send messages to their aircraft, and access our SD Flight Tracker,” said Jim Jensen, founder and owner of Satcom Direct. “We’ve taken a great service and made it even more convenient and easy to use. With the addition of more trip planners, we’ve given our customers the most extensive flight plan uplink capability available today.”

Satcom Direct’s SD Flight Tracker has also received additional new capabilities. One expansion of service is integration of position data from FAA, NavCanada, UK NATS, and Satcom Direct’s Yonder® broadband service. Other enhancements include a simplified way to change and view settings, plus the addition of new satellite coverage overlays and access to Yonder telemetry information, giving customers a single point of access for satellite systems monitoring and troubleshooting. To further enhance the user experience, SD Flight Tracker now utilizes Microsoft’s Silverlight technology, allowing for faster access to aircraft position and status information.

“Our SD Flight Tracker has undergone major changes in the past few months, and we have received very positive response from customers who are using the new version,” said Jensen. “We are already working on additional changes which will solidify SD Flight Tracker as the best business aviation solution for flight tracking, dispatch, and maintenance functions.”

FlightDeck Freedom’s web portal and the new SD Flight Tracker features will be on display in Satcom Direct’s booth (#6221) at the National Business Aviation Association (NBAA) Annual Meeting & Convention in Atlanta, Georgia, October 19 – 21 at the Georgia World Congress Center.

About Satcom Direct

Founded in 1997, Satcom Direct is the leading innovator of satellite voice, fax, and broadband data service solutions for business and general aviation, military, government, emergency response, media, and other industries that demand secure and reliable global communications. Its primary product, Global One Number®, is an advanced connection service for aeronautical, maritime, and land mobile applications that makes satellite communications as reliable and simple to use as ground-based telephones. Satcom Direct’s extensive product portfolio also includes Aero VSM, Aero X®, FlightDeck Freedom™ (FDF), One View™, Plane Simple®, Satcom OnSite, and SD Flight Tracker; Inmarsat’s Classic Voice, Swift 64, and SwiftBroadband; Iridium Aero Services; and ViaSat® YonderSM Ku-band Mobile Broadband. For more information regarding Satcom Direct, visit www.satcomdirect.com, e-mail sales@satcomdirect.com, or call +1.321.777.3000. To view Satcom Direct’s portable satellite communication equipment and services, including [satellite phones](#) and [BGAN](#) units, visit www.satcomstore.com, e-mail mobileops@satcomdirect.com, or call +1.321.777.0771.