



Satcom Direct and AirCare Solutions Group Announce Partnership

Satcom Direct to offer ACCESS™ Assistance as an exclusive service and AirCare Solutions Group will utilize Satcom Direct's Flight Tracker for ACCESS customers

Satellite Beach, Fla. (March 2, 2011) – Satcom Direct, provider of satellite voice, fax, datalink and Internet communications solutions, and AirCare Solutions Group (ASG), provider of business aviation medical, safety and emergency training and services, have entered into a product-related partnership. This partnership will allow Satcom Direct to offer ASG's ACCESS™ Assistance tele-medical and travel support services as one of their exclusive airborne services.

AirCare ACCESS™ Assistance is a 24/7/365 tele-medical and tele-assistance service dedicated to business aviation flight departments. Customers with ACCESS Assistance can receive medical assistance from board-certified physicians, emergency medical equipment training and medical kit management. ACCESS Assistance also includes ACCESSiJet™ that includes active flight tracking of Satcom Direct FlightDeck Freedom™ (FDF) customers plus custom safety briefings and worldwide concierge services and support.

As part of the agreement, Satcom Direct FDF customers will now be able to subscribe to ACCESS™ Assistance directly through Satcom Direct, with charges on a single invoice.

"ACCESS Assistance has an unprecedented level of customer service and respect in the business aviation community," said Jim Jensen, founder and owner of Satcom Direct. "The service offers an incredible amount of safety and value to any size flight department at a highly affordable price. It's an excellent fit with our current suite of services."

With this agreement, ACCESS Assistance will have the ability to track FDF aircraft while establishing proactive services that minimize any vulnerability before, during and after each flight. Using ACCESS Assistance, customers can request automatic security and safety reports based on their trip legs and final destination, while FDF enables contact with the crew via text or voice to alert them of situations on the ground such as natural disasters, regional health epidemics, socio-political unrest and cultural or religious events and observances.

"This relationship with Satcom Direct is perfectly aligned with our goal to bring an even greater host of services and features to our customers," said Jeffrey Roberts, CEO of AirCare Solutions Group. "Not only will Satcom Direct's FDF customers benefit from streamlined billing, with the availability of real-time flight tracking including aircraft status and position information for our ACCESS operations team, customers will begin to see more innovations from ACCESS that take advantage of Satcom Direct's technology and further increase situational awareness for crews and passengers."

ACCESS Assistance supports hundreds of operators worldwide and also includes other services that customers use daily for every flight, such as destination security reports, concierge services, lost documentation or luggage support, remote prescriptions and more.

AirCare Solutions Group is participating in the 7th Annual Satcom Direct Connecting with Customers Conference at the Renaissance Las Vegas Hotel from March 1 – 3. This event is where flight departments, military and industry experts gather to discuss the latest developments in satellite communications services and hardware.

About Satcom Direct

Founded in 1997, Satcom Direct is the leading innovator of satellite voice, fax, and broadband data service solutions for business and general aviation, military, government, emergency response, media, and other industries that demand secure and reliable global communications. Its primary product, Global One Number®, is an advanced connection service for aeronautical, maritime, and land mobile applications that makes satellite communications as reliable and simple to use as ground-based telephones. Satcom Direct's extensive product portfolio also includes Aero VSM, Aero X®, FlightDeck Freedom™ (FDF), One View™, Plane Simple®, Satcom OnSite, and SD Flight Tracker; Inmarsat's Classic Voice, Swift 64, and SwiftBroadband; Iridium Aero Services; and ViaSat® YonderSM Ku-band Mobile Broadband. For more information regarding Satcom Direct, visit www.satcomdirect.com, e-mail sales@satcomdirect.com, or call +1.321.777.3000. To view Satcom Direct's portable satellite communication equipment and services, including [satellite phones](#) and [BGAN](#) units, visit www.satcomstore.com, e-mail mobileops@satcomdirect.com, or call +1.321.777.0771.

About AirCare Solutions Group

The AirCare Solutions Group (ASG) of companies specialize in medical, safety and emergency related training, services and products for business aviation. ASG companies include FACTS® Crewmember Emergency Procedures Training; AirCare Crews, a staffing solution for pilots and flight attendants; AirCare ACCESS™ Assistance providing 24/7/365 tele-medical assistance and support services; and Majestic Aerotech, a Part 145 repair station for medically-related aerospace products. More information can be found at www.aircaresolutionsgroup.com. More information on ACCESS Assistance can be found at www.aircareaccess.com.

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