

Satcom Direct Announces Plane Simple Plus

Satcom Direct launches Plane Simple Plus, adding enhanced reporting capabilities to its Plane Simple online account management and troubleshooting tool

Satellite Beach, Fla. (Oct. 19, 2009) – Satcom Direct, a leading innovator of satellite voice, fax, datalink, and Internet communications solutions, announces the launch of Plane Simple Plus to add enhanced reporting functionality to its Plane Simple® online account management and troubleshooting service.

Plane Simple Plus is a tool that provides vital information about a customer's aircraft, including usage statistics, diagnostic information, performance details, and configurations and alerts regarding any hardware or service issues detected during the previous month.

To access Plane Simple Plus, customers log in to their Satcom Direct [Plane Simple](#) account where they can view the report at any time or elect to receive it by e-mail on a monthly basis.

Plane Simple is offered at no cost to Satcom Direct customers and allows them to manage their Satcom Direct account online at any time, such as invoice and billing records, plane setup reports, and logon and logoff activity. It also provides customers with real-time data to troubleshoot voice and data calls.

“Satcom Direct is committed to developing and pioneering the best tools possible to help our customers fully utilize the services we provide them, and Plane Simple Plus is just one more example of that commitment,” said Jim Jensen, founder and owner of Satcom Direct. “Plane Simple Plus is a value-added service for our customers that will help them better manage their communications budget. Plane Simple Plus enables flight departments to control communications costs and ensure budgets are maintained monthly and annually. It also allows customers to view the various services enabled or disabled on their aircraft and alert them to any potential faults within their aircraft’s satcom systems.”

Plane Simple Plus will be available for viewing in Satcom Direct’s booth (#3208) at the National Business Aviation Association (NBAA) Annual Meeting & Convention in Orlando, Florida, October 20 – 22 at the Orange County Convention Center.

About Satcom Direct

Founded in 1997, Satcom Direct is the leading innovator of satellite voice, fax, and broadband data service solutions for business and general aviation, military, government, emergency response, media, and other industries that demand secure and reliable global communications. Its primary product, Global One Number®, is an advanced connection service for aeronautical, maritime, and land mobile applications that makes satellite communications as reliable and simple to use as ground-based telephones. Satcom Direct’s extensive product portfolio also includes Aero VSM, Aero X®, FlightDeck Freedom™ (FDF), One View™, Plane Simple®, and Satcom OnSite; Inmarsat’s Classic Voice, Swift 64, and SwiftBroadband; Iridium Aero Services; and ViaSat® YonderSM Ku-band Mobile Broadband. For more information regarding Satcom Direct, visit www.satcomdirect.com, e-mail sales@satcomdirect.com, or call +1.321.777.3000. To view Satcom Direct’s portable satellite communication equipment and services, including [satellite phones](#) and [BGAN](#) units, visit www.satcomstore.com, e-mail mobileops@satcomdirect.com, or call +1.321.777.0771.

