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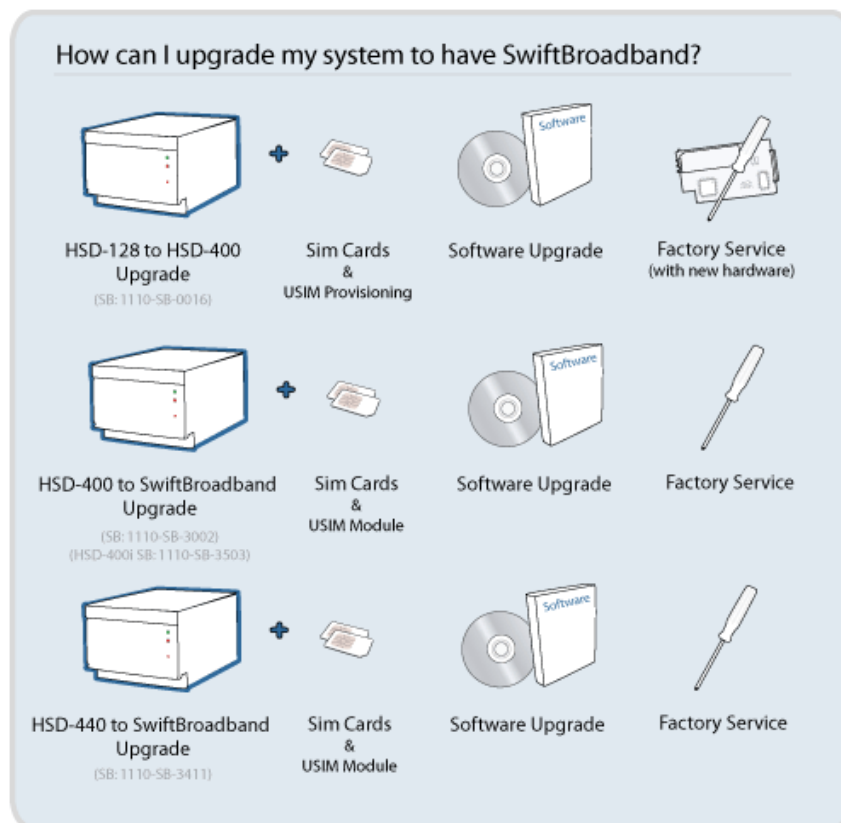
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## Ask the Expert

### EMS SATCOM Customer Service Team Gets into the Details of Some Frequently Asked Questions

Our product support team member DENIS CHAMPAGNE answers the question: How can I upgrade my system to SwiftBroadband?

It was purposeful that EMS SATCOM designed its aeronautical high-speed data transceivers to be upgradable. And now that SwiftBroadband is ready for uptake, many are wondering how to upgrade to the latest Inmarsat Service. The answer is simple: calling your local account representative is a good place to start, but EMS SATCOM's customer support team is also ready to help. The table below illustrates how to upgrade your eNfusion High-speed Data Terminal to SwiftBroadband. Most upgrades involve returning the equipment to the factory.



Your Account Manager or the Support Team can help you understand your specific upgrade path to SwiftBroadband

1. HSD-128 High-speed Data Terminal to an HSD-400 Terminal requires Service Bulletin number 1110-SB-0016.
2. HSD-400 28 V DC/115 V AC High-speed Data Terminal with SwiftBroadband capabilities requires Service Bulletin 1110-SB-3002.
3. HSD-400i High-speed Data Terminal with SwiftBroadband capabilities requires Service Bulletin 1110-SB-3503.
4. HSD-440 High-speed Data Terminal with SwiftBroadband capabilities requires Service Bulletin 1110-SB-3411.